

**Online RMS 11.11.0** is coming to you soon! On **Wednesday, November 16, 2022**, between **6 p.m. and Midnight (Eastern)**, the **Online RMS training/demo environments** will be upgraded to the Online RMS 11.11.0 (RTO) release. The Online RMS training/demo environments may be unavailable during this time. The production environment of Online RMS will be unaffected.

**As a reminder**, Online RMS 11.11.0 production deployment will occur on Tuesday, **December 6, 2022**, at 1:00 a.m. (Eastern).

Get a **firsthand preview** of the 11.11.0 release by logging into your RMS online training environment beginning Thursday, November 17, 2022. **Watch the release overview videos** to prepare for and learn more about all the new and exciting features and functionality coming to Online RMS in the 11.11.0 release. To watch each video, navigate to the Help Menu > Training Videos Library or click the **WATCH** hyperlinks below.

End-User Focused Videos:

- **Alert & Warnings** (Enhanced Person alerts include In Custody – for JailTracker sites, Active Warrants, Active Civil Process, Cautions, Permits – configured by type, Juveniles, and Subscriptions. Edit and View master people now have a more prominent alert display. “My Warrants” and “My Court Papers” - Map and Detail views now have alerts.) – [WATCH](#)
- **Simplified Address Entry** (Save Time and Improve Accuracy)
  - Now available in all modules where address entry is supported. A new one-line address/location search is available in all modules. A must watch video. - [WATCH](#)
  - If you haven’t already, Act now to add the Google Places Integration Feature to Online RMS. Google places integration will save your staff save time, eliminate redundant data entry, and ensure that user entered addresses are properly geo-verified. - [WATCH](#)
- **JailTracker In Custody Search** (Improved integration with JailTracker allows Online RMS users to easily search for and view the names of those currently in custody of your County JailTracker JMS system.) - [WATCH](#)
- **Search / SmartSearch Improvements** (Search and locate persons using previously entered email/social media contact information. Improved usability and enhanced UI for Incident SmartSearch.) - [WATCH](#)
- **Custom Form Improvements** (A new field has been added to capture the reason for rejecting a form review.) – [WATCH](#)
- **Evidence / Property Management Enhancements** (By popular request. Attach supporting documents directly to the evidence record as an attachment. New print options to print evidence attachments. Search for evidence based on officer role.) – [WATCH](#)
- **Incident Improvements** (Quick entry of narrative inline text using the @ symbol.) – [WATCH](#)
- **Training / Personnel Enhancements** (Training Course Setup. New list of values to manage Course Locations and Course Instructors. Hour categories for tracking accredited training.) – [WATCH](#)
- **Case Activity Notes** (Usability label update.) – [WATCH](#)
- **Admin Enhancements** (Improved usability. Fleet Management Module Configuration, add Vehicle Make and Model) – [WATCH](#)

Your opinion is important to us. We incorporate user feedback into each Online release to ensure that you get the best product for your job. **Online RMS 11.11.0** includes enhancements and improvements that touch over 30 **RMS components**, including **Incident Report Writing, Field Arrest, Master Addresses, Held Property/Evidence,**

**Citations, Civil Process, Warrants, Custom Forms, Personnel/Training, Master People, Calls For Service, Criminal Complaints, Community Reporting, Fleet Management, Tow Impound, SmartSearch, Mapping, User Admin, NIBRS State Submission Compliancy, Application Interfaces (APIs), and Security upgrades;** among many other product enhancements, integration improvements, and issue resolutions. Customer obligations, operational efficiency improvements, data entry simplification, and user friendliness were all major considerations in the development of this edition.

Below are a few release highlights available in Online RMS 11.11.0. More information on features and functionalities in the 11.11.0 release is available under the Online RMS Help menu by reviewing the Table of Contents (TOC) section and by clicking on the Product Release Bulletin. Click Help > Online Help or simply click [HERE](#) to read more.

#### **RMS 11.11.0 Release Highlights:**

- **Simplifying Address Entry**
  - **Save Time and Improve Accuracy.** Update to include Incident Additional Locations, Criminal Complaints, Field Contacts, Warrants, Court Papers, Master Organizations, and Permits. When adding an address, a new one-line location search is available. As you type an address or common place name, this feature automatically looks for existing RMS addresses and provides the ability to quickly select or enter a new master address.
  - **Act now to Add the Google Places Integration Feature** to save time, eliminate redundant data entry, and ensure that new addresses are properly geo-verified. When a match to an existing RMS Master address isn't found, Google Places integration will display matching information from Google maps. Searching is proximity based and supports common name (business name) searches. Google Places integration is available for a minimal annual maintenance fee. Contact your Customer Success Manager (CSM) or enter a support request for more details and to have this feature enabled for your agency.
- **Keeping Track of Employee Trainings**
  - Manage and Track Courses by Location and Instructor.
  - Enhance Hour Categories for tracking accredited hours.
- **Always Advancing**
  - **Improved Accountability**
    - ✓ IP logging for user logins
    - ✓ Evidence attachments.
    - ✓ Attachments printed by order of supplements.
    - ✓ Capture a rejection reason for custom form reviews.
    - ✓ Custom forms available for Person and Address Cautions.
  - **Increased Awareness**
    - ✓ Sites using the JailTracker Jail Management solution will have the ability to search for people in custody of the Jail.
    - ✓ Enhanced Person alerts include In Custody – for JailTracker sites, Active Warrants, Active Civil Process, Cautions, Permits – configured by type, Juveniles, and Subscriptions.

- ✓ Edit and View master people now have a more prominent alert display.
- ✓ Alerts for My Warrants and My Court Papers - Map and Detail views.
- **Usability and Efficiency Gains**
  - ✓ Incident Quick Tow navigation improvement.
  - ✓ Incident Narrative quick entry of inline text using the @ symbol.
  - ✓ Evidence officer roles.
  - ✓ Search and locate persons using previously entered email/social media contact information.
  - ✓ Improved usability and enhanced UI for Incident SmartSearch.
  - ✓ Label change for Case Activities narratives.
  - ✓ Fleet Management Module Configuration, add Vehicle Make and Model.
- **Enhanced Security**
  - ✓ IP logging for user logins
- **Federal and State Compliance**
- **Evergreen Worry-free Technology Updates**
  - Technology and security updates as required to ensure Online RMS remains secure and operating efficiently.
- **Miscellaneous Software Fixes and Resolutions**

We hope you share our enthusiasm for the production release of Online RMS 11.11.0. Please contact us by email at [rms@caliberpublicsafety.com](mailto:rms@caliberpublicsafety.com) if you have any questions about the release.

Our Very Best,

Caliber Public Safety